

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: AAC - Ageing and Aged Care

Question No: 529

Topic: Pricing Assessor Manual

Hansard Page: Written

Senator Polley asked:

Is the Department and/or the Aged Care Pricing Commission aware of areas of confusion between the Accommodation Pricing Assessor Manual and the Application forms

Answer:

The Aged Care Pricing Commissioner is not aware of any specific areas of inconsistency between these documents.

The Aged Care Pricing Commissioner is progressively responding to any particular issues which arise in the application process, including in particular where clarification is required in order to assist aged care providers applying for accommodation prices above the maximum amount determined by the Minister. This has been undertaken either directly with applicants, through email communications and through the publication of answers to frequently asked questions on the Aged Care Pricing Commissioner's website at <http://www.acpc.gov.au/frequently-asked-questions-and-answers/>